

Tuesday 17 December 2024

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

- 1. Resident Christmas & New Year Outings
- 2. Christmas Dining within our facilities
- 3. Arriving & Departing
- 4. Audiology Appointments

A reminder... If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care over the festive season.

Resident Christmas & New Year Outings

As the festive season is upon us, we would like to remind you about the arrangements for residents' departures on Christmas Day and New Year's Day. We kindly request that families who plan to take their loved one's home for Christmas or New Year celebrations notify the administration office in advance. This will help us ensure a smooth and organised departure process for both residents and families. If you are planning to bring your loved one home, please provide the following details to reception:

- Booked Taxis: Please share information about any booked taxis that will be transporting your loved one.
- Pickup Times: Kindly inform us of the times at which families will be picking up loved ones, allowing us to coordinate the departure schedule efficiently.

Your cooperation in providing this information in advance will greatly assist us in making the necessary arrangements and ensuring a happy day for both residents and their families during the holiday season. Should you have any questions or require further assistance, please do not hesitate to contact the administration team.

Christmas Dining

You are welcome to dine with your loved one on Christmas Day. If you wish to do so, please speak to reception at either Seaton or Fulham.

House of St Hilarion

7 Kelly Ave, Seaton SA 5023 Tel: (08) 8409 1500 Admin. Fax (08) 8409 1599 Nursing Fax: (08) 8409 1598 admin@sainthilarion.asn.au *Villa St Hilarion* 21 Farncomb Road, Fulham SA 5024

Tel: (08) 8235 9055 Fax: (08) 8235 9355 admin@sainthilarion.asn.au

Community Services

7 Kelly Ave, Seaton SA 5023 Tel: (08) 8409 1500 Fax: (08) 8409 1599 community@sainthilarion.asn.au ABN 80 548 669 468

Arriving & Departing

Please park your vehicle in allocated visitor parking or on street parking. Please be aware when visiting Seaton, the council has repainted yellow lines where parking is prohibited. Please do not park on footpaths or on garden beds within the facilities and be mindful of ensuring you are not blocking vehicle entries or exits, particularly ambulances.

Please note that when you are arriving or leaving the facility, do not go behind the reception counter to open doors and/ or gates to let others in or out. Our receptionists will do so to ensure residents do not follow anyone out of the facility potentially becoming disorientated or lost.

Audiology Appointments

SSH AC Seaton and Fulham will have an Audiologist from Hearing Australia visiting in January 2025, the exact date is yet to be confirmed. Consents, however, are at reception from today and will be available for representatives to complete.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice.

As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500 or emailing <u>admin@sainthilarion.asn.au</u>.

I would like to take this opportunity to thank you for your ongoing support and collaboration and wish you and all your loved ones a Merry Christmas and happy new year filled with peace, love, and happiness.

Yours sincerely,

Vincenzo Libri CEO