

28th of August, 2024

Dear Clients and Representatives,

We are writing to inform you of an update to our current visitation policy at our The House of Saint Hilarion - Seaton and Villa Saint Hilarion - Fulham.

## **Rapid Antigen Testing**

Effective immediately, visitors will no longer be required to undertake a Rapid Antigen Test (RAT) when visiting their loved ones. Additionally, staff will also no longer be required to complete routine testing.

## **Monitoring of Symptoms**

While this requirement has been lifted, it is essential that we all remain vigilant in self-monitoring for any symptoms of illness. If you feel unwell or have had close personal contact with someone who has a respiratory virus such as the flu, COVID-19, or RSV, we kindly ask that you refrain from visiting until you are symptom-free, or at least 7 days have passed since your symptoms began. This precaution helps us maintain a safe and illness-free environment for our entire community.

If you have even mild symptoms or are in any way concerned that you may have COVID-19 but do not have access to a RAT, our friendly reception staff will be happy to provide a test for you to complete prior to entry. Please also note that all persons entering the facility will still be required to complete the electronic sign-in process upon arrival. This ensures we continue to monitor entry and maintain safety measures.

We acknowledge that the past few years have been incredibly challenging as we navigated the impacts of the global pandemic. It's been a long and difficult journey, but together we have worked through the necessary restrictions to protect our community. As we move forward, we sincerely thank you for your ongoing cooperation and unwavering support in helping us keep our home a safe and healthy environment for all.

Please note that unfortunately, we are still experiencing issues with sending electronic communications to representatives. We are working with our IT partners to resolve the complex problem, which is taking some time. In the meantime, we will continue to provide written updates and make them available at reception.

Yours sincerely,

Vincenzo Libri, CEO

*House of St Hilarion* 7 Kelly Ave, Seaton SA 5023 Tel: (08) 8409 1500 Admin. Fax (08) 8409 1599 Nursing Fax: (08) 8409 1598 admin@sainthilarion.asn.au *Villa St Hilarion* 21 Farncomb Road, Fulham SA 5024

Tel: (08) 8235 9055 Fax: (08) 8235 9355 admin@sainthilarion.asn.au

## **Community Services**

7 Kelly Ave, Seaton SA 5023 Tel: (08) 8409 1500 Fax: (08) 8409 1599 community@sainthilarion.asn.au ABN 80 548 669 468