



**Monday, 5<sup>th</sup> of August 2024**

Dear Clients, Families, and Representatives,

We are writing to inform you of important updates to our environment at The House of Saint Hilarion Seaton which will be finalised by **Tuesday 6<sup>th</sup> August**. These changes aim to enhance accessibility for our clients while ensuring compliance with the Aged Care Quality Standards. Our goal has always been to enable clients who are assessed as safe to do so to move freely throughout the home and have the option to enter and exit through the front doors as they wish.

To achieve this, we have implemented the following measures:

- 1. Client Assessments and Environmental Restraints:** All clients residing at Seaton have been assessed by our clinical team. Where appropriate, environmental restraint consent forms and risk assessments have been completed.
- 2. Custom Swipe Cards:** We have provided a custom swipe card specifically programmed for clients who are not environmentally restrained and have been assessed accordingly. This card allows clients to move freely around the Home and to enter or exit through the front entrance and main gates 24/7.  
Card holders have been installed in rooms next to the air conditioning controls by the door. Please note that this [swipe card must remain in the client's room](#) and is not to be removed for use by families or representatives. Missing cards will be disabled to ensure site security and any replacement cards will incur a fee of \$30.00.
- 3. Entry and Exit Sensors:** Sensors have been installed at the entry and exit points from the main reception area leading to the Green area and the courtyard.  
Additionally, a green release button has been added to the main entry doors, allowing visitors to exit quickly until 10:00 p.m., outside of regular visiting hours. If visitors require additional support to exit the building at any time, please approach one of our friendly staff at the Pink Nurses Station for assistance.
- 4. Lift Access:** We have removed the entry code and swipe card access from our lifts, moving from the ground floor to the first floor. Entry to the basement remains strictly for staff and as such is not able to be accessed.

**House of St Hilarion**

7 Kelly Ave,  
Seaton SA 5023  
Tel: (08) 8409 1500  
Admin. Fax (08) 8409 1599  
Nursing Fax: (08) 8409 1598  
admin@sainthilarion.asn.au

**Villa St Hilarion**

21 Farncomb Road,  
Fulham SA 5024  
Tel: (08) 8235 9055  
Fax: (08) 8235 9355  
admin@sainthilarion.asn.au

**Community Services**

7 Kelly Ave,  
Seaton SA 5023  
Tel: (08) 8409 1500  
Fax: (08) 8409 1599  
community@sainthilarion.asn.au

ABN 80 548 669 468

**5. Pedestrian Gate Access:** Our street access pedestrian entry gate now requires swipe card access only, the pin number has been removed. During visiting hours (10am-6pm), this entry gates will remain open. Outside of these hours (6pm-10am), access is available to clients using personalised swipe cards.

Should a family member be required to exit through the pedestrian gate outside of visiting hours, they will be required to manually use the exit code. Information has been displayed to ensure your exit from our external grounds is seamless.

If you would like to learn more about Restrictive Practices in aged care, we encourage you to check out our resources found in our information stands at reception.

If you have any questions or concerns regarding these changes, please do not hesitate to speak with the Clinical Nurse overseeing your area. They will be happy to provide further information and address any concerns you may have.

Thank you for your understanding and cooperation.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Vincenzo Libri', with a long horizontal flourish extending to the right.

Vincenzo Libri

CEO