

### Thursday 4 July 2024

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton, and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

- 1. Aged Care Commission Unannounced Visit Seaton
- 2. COVID-19 & Influenza Status at Seaton
- 3. COVID-19 & Influenza Status at Fulham

# **COVID-19** is in the community!

Please be aware that there are significant COVID-19 and Influenza numbers within the community. Please remain vigilant when you, or someone in your household has COVID-19 or Influenza, or you have spent a significant amount of time with a person outside your household who tests positive, you must not enter the facility for 7-days and until you no longer have symptoms. Whilst there is freedom in the community to move around, that is not the case within a residential aged care setting. It is vital that we all work together to keep our residents safe.

If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care.

# **Aged Care Commission Unannounced Visit - Seaton**

Please be aware that the Aged Care Commission has begun an unannounced visit at our Seaton facility, auditing standards 2a, 3g, 7c, 7d, 8b, and 8c. You are welcome to speak to them directly should you wish to – please let staff know and they will coordinate this for you.

# **COVID-19 Status at Seaton.**

We have four COVID-19 positive cases in our Orange Unit who are currently isolating where possible. Staff are closely monitoring all residents for symptoms.

#### COVID-19 & Influenza Status at Fulham.

We have no known COVID-19 cases at Fulham.

House of St Hilarion

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Tel: (08) 8409 1500 Admin. Fax (08) 8409 1599 Nursing Fax: (08) 8409 1598 admin@sainthilarion.asn.au Villa St Hilarion

21 Farncomb Road, Fulham SA 5024

Tel: (08) 8235 9055 Fax: (08) 8235 9355 admin@sainthilarion.asn.au Community Services

7 Kelly Ave, Seaton SA 5023

Tel: (08) 8409 1500 Fax: (08) 8409 1599 community@sainthilarion.asn.au

ABN 80 548 669 468

### What does this mean for visitors at Seaton and Fulham?

All visitors must:

- Sanitise their hands and do so regularly,
- Complete a RAT, and
- Wear a mask and/or PPE where required.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

#### **Our Commitment**

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

#### PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing <a href="mailto:admin@sainthilarion.asn.au">admin@sainthilarion.asn.au</a> or visiting our website <a href="https://sainthilarion.asn.au/news/covid-19-updates/">https://sainthilarion.asn.au/news/covid-19-updates/</a> for latest updates.

Yours sincerely,

Vincenzo Libri