



Monday 6 May 2024

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton, and Villa Saint Hilarion – Fulham.

I would like to take the opportunity to wish all mothers within our Saint Hilarion Community, and beyond, all the very best for Mother's Day this coming Sunday.

This letter has several pieces of information,

1. Mothers' Day Celebrations
2. COVID-19 Status at Seaton
3. COVID-19 Status at Fulham

Please be aware that there are significant COVID-19 and Influenza numbers within the community. Please remain vigilant when you, or someone in your household has COVID-19 or Influenza, or you have spent a significant amount of time with a person outside your household who tests positive, you must not enter the facility for 7-days and until you no longer have symptoms. Whilst there is freedom in the community to move around, that is not the case within a residential aged care setting. It is vital that we all work together to keep our residents safe.

If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care.

Mothers' Day Celebrations – Sunday 11 May 2024

Circumstances prevent the Fulham facility from hosting a group event onsite for Mother's Day at Fulham, but we are organising a special afternoon tea for our residents who will be staying at the Villa. Seaton will hold its proposed Mother's Day High Tea as scheduled, Saturday 10 May 2024 at 1.30pm, which has been sold out – thank you for your support!

Fulham and Seaton families are welcome to take their loved ones out on Mother's Day, provided they are symptom-free and feeling well.

COVID-19 & Influenza Status at Seaton.

We have no known active COVID-19 cases. We have one case of Influenza A in the Orange Memory Support Unit (MSU).

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COVID-19 & Influenza Status at Fulham.

We have twenty-seven COVID-19 positive cases and are in a declared COVID-19 outbreak. At present, most of the affected residents are experiencing only minor symptoms and are being closely monitored by our clinical team. Where appropriate, our team has been in contact with you to discuss the potential benefits of antiviral medications to mitigate the risk of serious illness.

In an effort to contain the spread of the virus, we are encouraging residents to isolate in their units whenever possible. For those who prefer communal settings, such as the community room, we are implementing strict protocols including the use of face masks and social distancing. Please know that these measures are being taken with the utmost consideration for everyone's safety and well-being. To ensure the cleanliness of our shared spaces, we have increased the frequency of cleaning and have invested in new cleaning solutions that specifically target Covid-19 and provide lasting protection. Additionally, our staff members undergo daily rapid antigen testing and strictly adhere to personal protective equipment (PPE) guidelines to minimise the risk of transmission.

What does this mean for visitors at Seaton and Fulham?

All visitors must:

- Sanitise their hands and do so regularly,
- Complete a RAT, and
- Wear a mask and/or PPE where required.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely,



Vincenzo Libri
CEO