



A MESSAGE FROM THE CEO

Hello to our aged care residents, homecare clients, families, and representatives,

As the leaves change colour and the air turns crisp, I am thrilled to extend a warm welcome to the Autumn edition of the Society of Saint Hilarion Newsletter.

Entering this vibrant season, we are excited to share with you the latest news, developments, and goings on within our aged care facilities and community. Additionally, we are delighted to feature our residents and clients as it they who are at the centre of our wonderful mission.

Thank you for being an integral part of our journey. We are honoured to serve you, and we look forward to our continued collaboration with you.

Please enjoy this latest edition of our newsletter and wishing you and your family well throughout the Autumn season. Go well.

Cordiali saluti, Vincenzo Libri

QUALITY AND SAFETY

Getting in on the Act!

On April 3, 2024, Minister for Aged Care Anika Wells announced a significant update regarding the upcoming legislation. She stated,

"The Government is currently reviewing the wealth of feedback received to enhance and finalise the draft legislation before its submission to Parliament. We are committed to revising the commencement date of the legislation in accordance with these refinements, ensuring transparency and effectiveness prior to its parliamentary introduction."



Anika Wells

With this in mind, the updated Standards and new laws might commence mid-2025. At this stage, that's all we know. The Department of Health and Aged Care has yet to release an official statement confirming the commencement dates.

Stay tuned for further developments as we move towards implementing these changes.

Residential Food Forums Serve Up Solutions!

We're thrilled to report a fantastic kick-off at the Fulham site with our Food Forums! With two meetings under our belt, our clients had the chance to connect directly with both our Management and Catering teams, sharing invaluable feedback, and brainstorming ways to elevate their dining experiences.

A standout moment? Introducing our "Client of the Month" recipe! Our talented Catering team with the help of our Volunteer Pina, recreated Mrs. Ciccarello's cherished **Spaghetti Parmigiana**, delighting clients and staff alike. Here's to more delicious moments ahead as we continue with other client recipes each month!



Next Food Forum meeting at Seaton!

If you haven't spotted the meeting posters displayed at our Seaton site, consider this your personal invitation! Join us for our inaugural Food Forum on Tuesday, 7th of May, starting at 1:30pm in the Community Hall.



We're eager to welcome as many of you as possible so we can talk all things food and fun.

Improving our environment making it safe for all.

Earlier this year, our CEO Vincenzo Libri provided insights into some facility enhancements affecting how our clients navigate and access entry and exit points. Our dedicated clinical team has collaborated extensively with clients and families to prioritise safety. Our security contractors will be hard at work modifying electric doors and gates across both Seaton and Fulham homes. Should you spot workers onsite, rest assured, they're part of this important upgrade process. We appreciate your cooperation as we strive to create a safer environment for all.



Maintenance Log Book

Keep an eye out for our new **Maintenance Request Log Folders** conveniently placed at all Seaton carer stations, as well as at Fulham and Seaton Reception. These folders are designed to streamline the process of logging maintenance issues for our staff, clients, and visitors.

The aim is to distribute the responsibility of logging issues beyond just the RNs, ensuring that all requests are properly documented for our maintenance teams.



Each weekday morning, these folders will be collected, and new maintenance requests will be forwarded to the respective maintenance teams for prompt follow-up. Typically, our maintenance team aims to address requests within three working days. However, if a job necessitates the expertise of one of our approved contractors, it may take a bit longer to resolve.

To confirm whether your request has been logged, simply check the folder for the entry date, clearly stamped as 'ENTERED'.

Consumer Advisory Body

As part of our ongoing commitment to client involvement, we're establishing a Consumer Advisory Body. This body will serve as a platform for clients (or their representatives) to provide input, share suggestions, and actively participate in decision-making processes. We've already received many nominations and are happy for you to reach out to us to become involved if you haven't already done so.

You will see posters throughout our buildings with the relevant contact details.

If you have nominated yourself, you will soon receive a personal invitation to meet face to face with SSH's senior management team to discuss in greater detail what will be involved.



Have you seen this poster?

You can find these in our lifts at Seaton and in communal spaces including the Fulham dining room.

Important contact details are listed.

OUR PEOPLE

Welcome to the team!

Please extend a warm welcome to **Oshin** who has recently transitioned from her role as a Personal Care Worker at Fulham to joining our People and Culture team this February. Oshin has a background in both HR and IT. Her journey with our organisation has provided her with invaluable insights into our culture, values, and operations, making her transition seamless. With her diverse skill set and passion for fostering positive workplace environments, Oshin is eager to contribute to our organisation's success.



"Starting my career with St. Hilarion in 2022 as a carer and now embarking a new role in the People and Culture team has been an incredibly enriching journey. The warmth and kindness extended to me have been truly heartening and I look forward to the exciting opportunities that lie ahead!"



Harmony Day

Harmony Day celebrates cultural diversity, unity, and inclusivity, promoting respect and understanding among all individuals, regardless of background. This is what we're all about at Saint Hilarion.

Our staff and residents hail from diverse backgrounds, bringing a wealth of experiences and perspectives to our community. We're incredibly fortunate to have such a talented and caring team who embrace and celebrate our differences every day.



CLINICAL CARE

Hello from the Clinical Team!

As we transition into the beautiful season of autumn, we find ourselves celebrating in the joy of seeing everyone's radiant smiles, unmasked and unhindered. What a delight it is to witness the warmth and familiarity of staff.

This period without masks has been a breath of fresh air, not only for us but also for our cherished clients. There's a certain magic in being able to connect face-to-face, without any barriers obstructing the view of those beautiful smiles.

Despite the freedom, we remain steadfast in our commitment to ensuring the safety and well-being of everyone within our care. Vigilance is our motto, as we continue to diligently monitor for any symptoms that may indicate a potential risk. Rest assured; our preparedness is unwavering, ready to address any challenges that may arise.

With the winter season on the horizon, we're taking proactive measures to safeguard against illness. We're pleased to announce that a clinic has been organised for those clients who have consented to receive vaccinations. Whether it's the influenza, RSV, Shingrix, or COVID vaccines, our GPs are here to administer them with care and expertise in the coming weeks to ensure not all vaccines are administered on the same day.

Your health and safety remain our top priorities, and we're committed to providing the best possible care every step of the way. Together, we'll navigate the seasons ahead with resilience, compassion, and the enduring spirit of community that defines St. Hilarion.

As we continue to enjoy this wonderful cooler weather, we want to remind you that the Clinical Team is here for you. Should you have any questions or concerns regarding your care or your loved one's care, please do not hesitate to reach out to us. Your feedback is invaluable as it provides us with the opportunity to enhance our services and ensure we maintain excellence in our care.



HOSPITALITY

Mother's Day Celebrations

We are thrilled to announce that our first Mother's Day High Tea at the Seaton site on Saturday, 11th of May, is officially **SOLD OUT!**

Thank you to everyone who secured their tickets. We can't wait to celebrate this special day with you! 🌸



Saint Hilarion mini feast celebrations

It's that time of the year again – a time to honour our patron Saint Hilarion! The Saint Hilarion Religious and Cultural Committee led by Vince Greco, ask you to get ready for a day packed with excitement and gratitude, including a procession in the La Strada, a special mass, and a traditional Italian lunch served to all our cherished clients.

The festivities don't stop there – expect live entertainment, special traditional treats like zeppoli, arancini, and gelato, and even a thrilling spaghetti eating competition!

Join us for what promises to be one of the highlights of the year. We can't wait to spend the day with you!

For more info, call 84091500 | Email: nalbany@sainthilarion.asn.au



The tale of Saint Hilarion

The remarkable deeds of Saint Hilarion echo the miracles performed by Jesus Christ himself. Like his divine inspiration, Hilarion's compassion knew no bounds as he healed the sick, cured the crippled, restored sight to the blind, exorcised the possessed, and even invoked rain to end droughts.

One such extraordinary instance occurred in Afroditon during Hilarion's lifetime, where his miraculous ability to summon rain was documented by Saint Girolamo. This miraculous intervention was later echoed in Caulonia, Italy, on 14th of May, 1855, amidst a severe drought. Seeking relief, the townspeople carried their patron saint's relic in a procession to the hermitage of San Nicola on 13th of May.

Remarkably, the following day, rain graced Caulonia, as recounted by the credible testimony of Archpriest Davide Prota. This historic event, documented in Prota's "Historical Research on Caulonia," marked the establishment of 14th of May as a revered day alongside Saint Hilarion's traditional feast on 21st of October.



COMMUNITY CARE

We're delighted to welcome two new additions to our Home and Community team!

First up, meet Jasmine, our new Registered Nurse. With over 15 years of invaluable experience in nursing, Jasmine brings a wealth of expertise to our team. Her dedication to meeting the clinical needs of our clients will undoubtedly enhance our care services.

Next, we're thrilled to introduce Robert, who has a longstanding relationship with SSH. Taking on the pivotal role of Scheduling Officer, Robert is eager to contribute his skills and knowledge to our team.



Let's extend a warm welcome to Jasmine and Robert as they embark on this exciting journey with us. Your support in making them feel at home is greatly appreciated!

Introducing.... eCase!

Exciting news! We're thrilled to announce the arrival of eCase, our new client management software, set to revolutionise the way we deliver home care services. Not only will eCase streamline our administrative processes behind the scenes, but it also opens up a fresh and engaging avenue for interaction with our clients and their loved ones.

In the weeks ahead, we'll be sharing more details about this exciting enhancement and how you can make the most of it. Stay tuned for updates on how eCase will empower you to take control of your care experience like never before!

SOCIAL AND WELLBEING

Now, let's dive into the most exciting part of our newsletter – a glimpse into the fun-filled activities that have been happening at our homes over the past few months!



Villa client Elio at the Festa of St. Giuseppe. He entered the watermelon eating competition!



Villa clients: Filomena, Alice & Rina



Thanks to our incredible lifestyle team, everyone who wants to join in gets to be a part of the action.

From lively games and creative crafts and entertaining outings, there's been no shortage of joy and laughter. Whether it's a cozy movie night, a themed party, or a delightful cooking class, our residents have been actively engaged and thoroughly enjoying themselves.





The Society of
Saint Hilarion

Quarterly Newsletter Autumn Edition 2024



Residents, staff, family, and friends came together for a delightful evening at The Molfetta Club Seafood Dinner Dance on Saturday, April 20th.

This annual event holds a special place on our calendar, and it's one we always look forward to attending!

Given that many of our clients hail from the charming town of Molfetta in Southern Italy, this gathering was particularly meaningful for our community.



Stay tuned for more updates on the exciting adventures ahead as we continue to make every moment memorable for our clients!

"Until next time"

"Alla prossima..."