



The Society of Saint Hilarion

Wednesday 17 April 2024

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton, and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

1. Masks
2. Seaton Entry Sliding Doors
3. COVID-19 Status at Seaton
4. COVID-19 Status at Fulham

I wish to thank all of our residents, families, and representatives, for the adherence to our COVID-19 precautionary measures given the ongoing high number COVID-19 cases in the wider community.

Please remain vigilant when you, or someone in your household has COVID-19, or you have spent a significant amount of time with a person outside your household who tests positive, you must not enter the facility for 7-days and until you no longer have symptoms. Whilst there is freedom in the community to move around, that is not the case within a residential aged care setting. It is vital that we all work together to keep our residents safe.

If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care.

Masks

The management team reviews Covid-19 protocols weekly to ensure these remain contemporary, in-line with recommendations and best practice. As such, from today, our continued approach to protecting the health and wellbeing of our clients and staff will now entail:

1. Mask wearing is no longer mandatory; however, you may still opt to wear a mask if it is your choice to do so.
2. During any future Covid-19 outbreaks, masks will be required, together with other PPE, in areas with active cases. We will communicate in writing when this occurs, and mask wearing is necessary.
3. All staff and visitors must continue to undergo a daily Rapid Antigen Test before entering the facility for early detection. We also kindly remind everyone to report positive Covid-19 tests.

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4. Please continue to stay home if you have any cold or flu symptoms. Remember, if you test positive for Covid-19, you are most infectious in the two days before your symptoms start and while you have symptoms (runny nose, sore throat, cough, and fever).
5. As we enter RSV and Influenza season, it's vital to acknowledge the potential presence of other viruses, especially if you experience cold or flu symptoms despite testing negative on a RAT – please do not enter the facility if you have any such symptoms.

Please don't hesitate to contact our team or consult your GP for advice if you have any concerns.

Seaton Entry Sliding Doors

The entry sliding doors at our Seaton facility have been recently malfunctioning and require replacement. The replacement doors have been ordered and will be 2 to 3 weeks before delivery and installation is completed. The contractor is aware of the urgency and is working on this project as a priority. I appreciate the inconvenience this has been and will continue to be for visitors coming and going at Seaton. I ask for your patience with our reception team as we endeavour to make the entry and exit process as seamless as possible.

COVID-19 Status at Seaton.

There are no known active COVID-19 cases at the Seaton facility. As a precautionary measure based on community outbreak, our Seaton staff and any other person entering the facility, must wear a surgical mask. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

COVID-19 Status at Fulham.

There are no known active COVID-19 cases at the Fulham facility. As a precautionary measure based on community outbreak, our Fulham staff and any other person entering the facility, must wear a surgical mask. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

What does this mean for visitors at Seaton and Fulham?

All visitors must:

- Sanitise their hands and do so regularly,
- Complete a RAT, and
- Wear a mask.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely,



Vincenzo Libri
CEO