



# The Society of Saint Hilarion

**Monday 19 February 2024**

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton, and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

1. Aged Care Quality and Safety Commission Accreditation Visit – Seaton
2. COVID-19 Status at Seaton
3. COVID-19 Status at Fulham

**I wish to thank all of our residents, families, and representatives, for the adherence to our COVID-19 precautionary measures given the ongoing high number COVID-19 cases in the wider community.**

**Please remain vigilant when you, or someone in your household has COVID-19, or you have spent a significant amount of time with a person outside your household who tests positive, you must not enter the facility for 7-days and until you no longer have symptoms. Whilst there is freedom in the community to move around, that is not the case within a residential aged care setting. It is vital that we all work together to keep our residents safe.**

**If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care.**

## **Aged Care Quality and Safety Commission Accreditation Visit - Seaton**

I am thrilled to share with you the outcomes of the recent reaccreditation audit conducted at The House of Saint Hilarion, Seaton by the Aged Care Quality and Safety Commission on 22, 23, and 24 January 2024. The audit, though intense, showcased the exceptional dedication and professionalism of our team. I am pleased to inform you that due to their hard work, we have been reaccredited for the maximum period of 3 years, until 8 March 2027.

This achievement is a testament to the outstanding care and services we provide. However, reaccreditation does not mark the end of our journey towards excellence. We are committed to continuous improvement and have identified several areas where we aim to enhance our practices further:

- Improving the assessment and documentation of environmental restraints.
- Enhancing collaboration with doctors, clients, and their families regarding the long-term use of antibiotics.
- Strengthening our engagement with staff during probation and regular appraisals.

### **House of St Hilarion**

7 Kelly Ave,  
Seaton SA 5023

Tel: (08) 8409 1500  
Admin. Fax (08) 8409 1599  
Nursing Fax: (08) 8409 1598  
admin@sainthilarion.asn.au

### **Villa St Hilarion**

21 Farncomb Road,  
Fulham SA 5024

Tel: (08) 8235 9055  
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### **Community Services**

7 Kelly Ave,  
Seaton SA 5023

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- Enhancing learning and development opportunities for our staff.
- Enhancing the reporting of organisational and clinical information to the Aged Care Management Board.

We will keep you updated on our progress regarding these activities and invite you to our next Resident and Representative meeting scheduled for mid-year. Specific dates will be communicated soon. Should you have any questions or wish to discuss this further, please feel free to contact our Quality team at [quality@sainthilarion.asn.au](mailto:quality@sainthilarion.asn.au) or call 8409 1500 to arrange a meeting.

#### **COVID-19 Status at Seaton.**

There are no known active COVID-19 cases at the Seaton facility.

As a precautionary measure based on community outbreak, our Seaton staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

#### **COVID-19 Status at Fulham.**

There are no known active COVID-19 cases at the Fulham facility.

As a precautionary measure based on community outbreak, our Fulham staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

#### **What does this mean for visitors at Seaton and Fulham?**

All visitors must:

- sanitise their hands and do so regularly,
- complete a RAT, and
- wear a mask.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

#### **Our Commitment**

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

**PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.**

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing [admin@sainthilarion.asn.au](mailto:admin@sainthilarion.asn.au) or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely,



Vincenzo Libri  
CEO