

Monday 22 January 2024

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton, and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

- 1. Aged Care Quality and Safety Commission Accreditation Visit Seaton
- 2. Optometry Clinic Fulham
- 3. COVID-19 Status at Seaton
- 4. COVID-19 Status at Fulham

I wish to thank all of our residents, families, and representatives, for the adherence to our COVID-19 precautionary measures given the significant rise of COVID-19 cases in the wider community.

Please remain vigilant when you, or someone in your household has COVID-19, or you have spent a significant amount of time with a person outside your household who tests positive, you must not enter the facility for 7-days and until you no longer have symptoms. Whilst there is freedom in the community to move around, that is not the case within a residential aged care setting. It is vital that we all work together to keep our residents safe.

If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care.

Aged Care Quality and Safety Commission Accreditation Visit - Seaton

Please be advised that the Aged Care Quality and Safety Commission will be onsite at Seaton from Monday 22 January 2024 through to 1.00pm Thursday 25 January 2024. They are onsite to audit our operations and determine whether the organisation will be accredited for a further 3 years.

You are welcome to speak to the auditors directly about any of the services offered at Saint Hilarion Aged Care Seaton and it is your feedback that has an impact on their assessment of our organisation and whether we are permitted to continue to offer aged care services. Please see reception staff if you wish to meet with the auditors.

Optometry Clinic – Seaton & Fulham

A reminder that we have been advised that our visiting optometrist will be at Fulham on Wednesday 14 February 2024. If you would like your loved one to see the optometrist, please get in touch with Fulham reception.

House of St Hilarion

7 Kelly Ave, Seaton SA 5023 Tel: (08) 8409 1500 Admin. Fax (08) 8409 1599 Nursing Fax: (08) 8409 1598 admin@sainthilarion.asn.au *Villa St Hilarion* 21 Farncomb Road, Fulham SA 5024

Tel: (08) 8235 9055 Fax: (08) 8235 9355 admin@sainthilarion.asn.au

Community Services

7 Kelly Ave, Seaton SA 5023 Tel: (08) 8409 1500 Fax: (08) 8409 1599 community@sainthilarion.asn.au ABN 80 548 669 468

COVID-19 Status at Seaton.

There are no known active COVID-19 cases at the Seaton facility.

As a precautionary measure based on community outbreak, our Seaton staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

COVID-19 Status at Fulham.

There are no known active COVID-19 cases at the Fulham facility.

As a precautionary measure based on community outbreak, our Fulham staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

What does this mean for visitors at Seaton and Fulham?

All visitors must:

- sanitise their hands and do so regularly,
- complete a RAT, and
- wear a mask.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing <u>admin@sainthilarion.asn.au</u> or visiting our website <u>https://sainthilarion.asn.au/news/covid-19-updates/</u> for latest updates.

Yours sincerely,

Vincenzo Libri CEO