

Wednesday 10 January 2024

Dear residents, relatives, and representatives,

A happy new year to you all! I hope this letter finds you all well.

This letter is to update you with the status at the House of Saint Hilarion – Seaton and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

- 1. Optometry Clinic Seaton
- 2. COVID-19 Vaccination Clinic
- 3. Feedback
- 4. COVID-19 Status at Seaton
- 5. COVID-19 Status at Fulham

I wish to thank all of our residents, families, and representatives, for the adherence to our COVID-19 precautionary measures given the significant rise of COVID-19 cases in the wider community.

If you, or any one of your loved one's visitors has returned a positive COVID-19 test please let our staff at reception know. It is critical that we ensure your loved one is safe with additional observations for their wellbeing and the wellbeing of all at Saint Hilarion Aged Care.

Optometry Clinic - Seaton

We have been advised that our visiting optometrist will be at Seaton on Wednesday 17 January 2024. If you would like your loved one to see the optometrist, please get in touch with Seaton reception. The Fulham optometry clinic is to be advised.

COVID-19 Vaccination Clinic - Seaton

Our originally scheduled November 2023 Seaton COVID-19 vaccination clinic, which was cancelled due to a COVID-19 outbreak will be held within the next month or so. Our clinical team will be speaking directly to each resident and their representative to determine if they wish to have a booster vaccination. The Fulham clinic was held as scheduled.

Feedback

A reminder that we are always wanting your feedback, both positive and negative, in order to help us improve our services. We are committed to working with you to resolve any issue you may have and involve the aged care commission wherever required, and if we cannot appease the situation, for whatever reason, we will assist you in finding alternative residential aged care accommodation for your loved one.

House of St Hilarion

7 Kelly Ave, Seaton SA 5023

Tel: (08) 8409 1500 Admin. Fax (08) 8409 1599 Nursing Fax: (08) 8409 1598 admin@sainthilarion.asn.au

Villa St Hilarion

21 Farncomb Road, Fulham SA 5024

Tel: (08) 8235 9055 Fax: (08) 8235 9355 admin@sainthilarion.asn.au

Community Services

7 Kelly Ave, Seaton SA 5023

Tel: (08) 8409 1500 Fax: (08) 8409 1599 community@sainthilarion.asn.au

ABN 80 548 669 468

COVID-19 Status at Seaton.

There are no known active COVID-19 cases at the Seaton facility.

As a precautionary measure based on community outbreak, our Seaton staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

COVID-19 Status at Fulham.

There are no known active COVID-19 cases at the Fulham facility.

As a precautionary measure based on community outbreak, our Fulham staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

What does this mean for visitors at Seaton and Fulham?

All visitors must:

- sanitise their hands and do so regularly,
- complete a RAT, and
- wear a mask.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website https://sainthilarion.asn.au/news/covid-19-updates/ for latest updates.

Yours sincerely,

Vincenzo Libri