

Monday 11 December 2023

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion – Seaton and Villa Saint Hilarion – Fulham.

This letter has several pieces of information,

- 1. Resident Christmas Outings
- 2. COVID-19 Status at Seaton
- 3. COVID-19 Status at Fulham

I wish to thank all of our residents, families, and representatives, for the adherence to our COVID-19 precautionary measures given the significant rise of COVID-19 cases in the wider community.

Please remain vigilant when you, or someone in your household has COVID-19, or you have spent a significant amount of time with a person outside your household who tests positive, you must not enter the facility for 7-days and until you no longer have symptoms. Whilst there is freedom in the community to move around, that is not the case within a residential aged care setting. It is vital that we all work together to keep our residents safe.

Resident Christmas Outings

As the festive season is upon us, we would like to remind you about the arrangements for residents' departures on Christmas Day and New Year's Day. We kindly request that families who plan to take their loved one's home for Christmas or New Year celebrations notify the administration office in advance. This will help us ensure a smooth and organised departure process for both residents and families. If you are planning to bring your loved one home, please provide the following details to reception:

- Booked Taxis: Please share information about any booked taxis that will be transporting your loved one.
- Pickup Times: Kindly inform us of the times at which families will be picking up loved ones, allowing us to coordinate the departure schedule efficiently.

Your cooperation in providing this information in advance will greatly assist us in making the necessary arrangements and ensuring a happy day for both residents and their families during the holiday season. Should you have any questions or require further assistance, please do not hesitate to contact the administration team.

House of St Hilarion

7 Kelly Ave, Seaton SA 5023

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21 Farncomb Road, Fulham SA 5024

Tel: (08) 8235 9055 Fax: (08) 8235 9355 admin@sainthilarion.asn.au **Community Services**

7 Kelly Ave, Seaton SA 5023

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COVID-19 Status at Seaton.

There are no known active COVID-19 cases at the Seaton facility.

As a precautionary measure based on the previous outbreak, from today our Seaton staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

COVID-19 Status at Fulham.

There are no known active COVID-19 cases at the Fulham facility.

As a precautionary measure based on community outbreak, from today our Fulham staff and any other person entering the facility, **must wear a surgical mask**. This is done to offer an extra layer of protection in keeping our residents as safe as possible.

What does this mean for visitors at Seaton and Fulham?

All visitors must:

- sanitise their hands and do so regularly,
- complete a RAT, and
- wear a mask.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- There are no restrictions on visitor numbers at this time.

What does this mean for staff?

We continue to minimise the potential for any further infection in several ways.

- All Staff will be completing Rapid Antigen Tests daily before commencing their shift.
- Staff will wear a surgical mask as a precautionary measure.
- Nurses will continue to assess each resident daily for any COVID-19 symptoms.
- Continued emotional and spiritual support will be available, particularly from our pastoral care team.
- Leisure and Lifestyle staff members will continue to be rostered every day to provide as many activities as possible and visit people regularly to ensure they are not feeling isolated.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice.

As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500 or emailing admin@sainthilarion.asn.au.

Yours sincerely,

Vincenzo Libri