



Friday, 10 November 2023

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion - Seaton.

I wish to thank all of our residents, families, and representatives, for the adherence to our COVID-19 precautionary measures. Unfortunately, as is reflective of the wider community, we have had COVID-19 enter our Seaton site.

Can I please take this opportunity to remind you that our residents are a vulnerable group of people. If you, or someone in your household has COVID-19, can you please stay away from the facility for 7 days to protect your loved one and the wider resident group. Whilst there is freedom in the community to move around, that is not the case within a residential aged care facility, it is vital that we all work together to keep our residents safe.

At Seaton...

COVID-19 Status at Seaton.

We now have seven COVID-19 positive case as of today, all cases are in the Mauve unit which remains a Red Zone.

We kindly ask that families and representatives work together when planning visits to their loved one. In order to keep everyone safe, we are asking that only **one visitor per resident per day** visit the facility at this time. Please be vigilant when entering the facility and work with our staff

All staff and visitors will be required to wear a N95 masks across the facility and any visitors to the Mauve Red Zone must wear full Personal Protective Equipment (PPE) before entering.

PCR testing for residents across the whole Seaton site will be taking place today. Although we do not have others that have displayed symptoms at this time, it will assist in detecting any new cases early. For the Mauve Red Zone, PCR tests will continue over the next 7-days.

We continue to recommend that residents in Mauve remain within the facility whilst being a close contact. If, however, a resident in Mauve wishes to leave the facility they are able to do so.

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What does this mean for visitors at Seaton?

- All visitors must:
 - sanitise their hands and do so regularly,
 - complete a RAT,
 - wear a mask, and
 - only enter the resident's room or unit.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- **If you are entering the Mauve unit, please only visit your loved one in their room where possible and avoid any communal area.**

What does this mean for staff at Seaton?

We continue to minimise the potential for any further infection in several ways.

- Staff will be completing Rapid Antigen Tests daily before commencing their shift.
- Staff will wear a D95 mask and wear additional PPE before entering the Red Zone.
- We understand that residents living in the Mauve Unit may choose not to or be able to remain in their room. With this in mind, we have arranged for additional daily cleaning in all areas to ensure the residents are kept safe.
- Nurses will continue to assess each resident daily for any COVID-19 symptoms.
- Continued emotional and spiritual support.
- Leisure and Lifestyle staff members will continue to be rostered every day to provide as many activities as possible and visit people regularly to ensure they are not feeling isolated.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facility and to respect the request for **one visitor per resident per day**. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice.

As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500 or emailing admin@sainthilarion.asn.au.

Yours sincerely,



Julie Handley
Director of Care