



# The Society of Saint Hilarion

**Tuesday 10 October 2023**

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion - Seaton and Villa Saint Hilarion – Fulham.

The following letter covers a number of items...

- [COVID-19 Vaccination Clinics.](#)
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## **COVID-19 Vaccination Clinics**

A reminder that we will be conducting COVID-19 vaccination clinics at both Seaton on 23 October 2023, and at Fulham on 16 October 2023. Please complete consent forms at reception to book in your loved one's vaccination.

## **Dental Clinics**

A reminder that dental clinics will be held at Seaton on 2 November 2023 and at Fulham on 9 November 2023. Please complete consent forms at reception to book in your loved one's dental appointment. Pricing schedules are also available.

## **Client Satisfaction Surveys**

Client Satisfaction Surveys will be distributed early November. Please provide us your feedback! The survey will also have a section inviting you to nominate for the Consumer Advisory Body. When nominating you will be committing to representing your loved one in providing constructive feedback. You will be required to attend one face to face group meeting and will have an audience with the Society of Saint Hilarion Aged Care Management Board.

## **EFT Dishonour Fees**

A reminder that financial institutions charge for any EFT that does not occur due to a lack of funds in the respective account. EFT dishonour fees are \$25.

## **Café Menu**

We have a new café menu being introduced as of Monday 16 October 2023 and we welcome you for a coffee and something more when you next visit your loved one!

### **House of St Hilarion**

7 Kelly Ave,  
Seaton SA 5023

Tel: (08) 8409 1500  
Admin. Fax (08) 8409 1599  
Nursing Fax: (08) 8409 1598  
admin@sainthilarion.asn.au

### **Villa St Hilarion**

21 Farncomb Road,  
Fulham SA 5024

Tel: (08) 8235 9055  
Fax: (08) 8235 9355  
admin@sainthilarion.asn.au

### **Community Services**

7 Kelly Ave,  
Seaton SA 5023

Tel: (08) 8409 1500  
Fax: (08) 8409 1599  
community@sainthilarion.asn.au

ABN 80 548 669 468

### **Kitchenette Access**

We please ask that visitors not feed other residents, besides their loved ones. Each resident has a particular diet specific to them. Further, we ask that you wash your hands and sanitise them prior to entering any kitchenette and you have sought permission to do so from a member of staff.

### **Mobility Equipment & Electrical Items**

Please be aware that any mobility equipment or electrical items brought into the facility must be assessed and test and tagged for the safety of your loved one . Please inform reception if you are bringing in any such items.

### **COVID-19 Status**

#### **COVID-19 Status at Fulham.**

We have no active COVID-19 positive residents as of today. We remain cautious, and all staff and visitors are required to complete a Rapid Antigen Test upon entry.

#### **COVID-19 Status at Seaton.**

We have no active COVID-19 positive residents as of today. We remain cautious, and all staff and visitors are required to complete a Rapid Antigen Test upon entry.

#### **What does this mean for visitors at Fulham and Seaton?**

- All visitors must sanitise their hands and complete a Rapid Antigen Test.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.

#### **Our Commitment**

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

**PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.**

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing [admin@sainthilarion.asn.au](mailto:admin@sainthilarion.asn.au) or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely



Vincenzo Libri  
CEO