

Your Home Care Support

Pricing Schedule Updated 1st September 2023

Service Type	Our Services Meeting Your Needs	Day Shift 7am to 7pm	Evening Shift 7pm to 7am	Saturday	Sunday	Public Holidays
Domestic Assistance	These services include all domestic cleaning tasks, washing and ironing.	\$72.60 per hour	\$80.77 per hour	\$95.83 per hour	\$107.45 per hour	\$119.06 per hour
Meal Preparation	This service includes helping to prepare breakfast, lunch, and dinner as well as light snacks to be enjoyed throughout the day.	\$72.60 per hour	\$80.77 per hour	\$95.83 per hour	\$107.45 per hour	\$119.06 per hour
Maintaining Your Home	This service includes general maintenance within your home such as changing light bulbs through to minor electrical repairs.	\$89.50 per hour	n/a	n/a	n/a	n/a
Personal Care	These services include assistance with showering, dressing and general grooming.	\$72.60 per hour	\$80.77 per hour	\$95.83 per hour	\$107.45 per hour	\$119.06 per hour
Getting Out and About	These services include transport such as attendance to medical and other appointments, social support, and assistance with shopping.	\$72.60 per hour	\$80.77 per hour	\$95.83 per hour	\$107.45 per hour	\$119.06 per hour
Nursing Services	These services include clinical assessments, wound management, medication management and general clinical care. (NB; this does not include specialist nursing services eg; stoma care, enteral feeds, palliative care, etc, which will be brokered and invoice in line with agency charges)	\$144.70 per hour	\$160.98 per hour	\$191 per hour	\$214.16 per hour	\$237.31 per hour



Your Home Care Support

Pricing Schedule Updated 1st September 2023

Service Type	Our Services Meeting Your Needs	Weekdays 10am to 3.30pm
Social Groups	Tempo Mio (My Time). Come and enjoy a relaxing time with us in Tempo Mio! It's your time to relax, socialise and have some fun with us in a caring and warm environment. Meals provided!	\$90 per session
Transport	Transport for or with you	\$1.20 per km

Management Fees

	Level 1	Level 2	Level 3	Level 4
Care Management Fee	\$4.35 per day	\$7.66 per day	\$19.35 per day	\$29.34 per day
Package Management Fee (Note: We do not charge package management fees if no direct care and services are delivered in a claim month, except for the first month)	\$2.81 per day	\$4.93 per day	\$10.74 per day	\$16.28 per day



Your Home Care Support

Pricing Schedule Updated 1st September 2023

Other Charges You May Incur

Additional	Description
Basic Daily Care Fee	The Basic Daily Fee is set by the Government. We will discuss this with you at our initial care consultation meeting, so you are aware of what this means for your package.
Income Tested Fee	This means tested fee is determined by the Department of Human Services or Department of Veterans Affairs. We will also discuss this with you at our initial meeting.
Cancellation Fee	The full cost of the service will be charged in the event that: - we don't receive the cancellation by 7 days before the service is due to be provided, - the client is not home at the time of the scheduled visit, or - the staff member or contracted worker is turned away when they turn up to provide a service.
Other Fees	Costs incurred during a scheduled visit including but not limited to parking fees, meals, transport arrangements, entry fees, entertainment fees and rubbish disposal will be the responsibility of the client.
GST	All charges exclude GST