



The Society of Saint Hilarion

Monday 7 August 2023

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion - Seaton and Villa Saint Hilarion – Fulham.

Influenza

Winter is well and truly here, and we have seen a great deal of influenza this season in the community with some of our residents also succumbing to it.

A reminder that if you have any cold, flu, or gastrointestinal symptoms please do not enter the facilities. This also applies to those who are either COVID-19 positive or close contacts of COVID-19 positive people – at least for 7 days after a positive result or exposure.

We will continue the directive that a Rapid Antigen Test be completed upon arrival and request you wear masks throughout our facilities.

Alcohol

We respect every resident's right to consume alcohol in moderation and we do offer a glass of wine at lunch and from time-to-time will have Friday happy hour where a glass of wine, beer, or soft drink is made available. We do so under strict supervision given the degree of medication that many residents are taking – this is the reason why we do not offer alcohol in the evening to ensure that nightly medication is safely taken without any alcohol complications.

We do request that residents make it known if they have alcohol stored in their fridges or rooms in order for our staff to appropriately supervise alcohol use. We will not provide alcohol in closed bottles for it to be stored. We request that alcohol not be stored for later use. If you are bringing in alcohol for your loved one, could you please let the Registered Nurse or nurse in charge know. This is for the health and safety of your loved one.

Compression Stockings

Please note compression garments and stockings are charged according to resident need and staff will contact you directly to approve purchasing.

Excursion Escort Services

A reminder that we continue to provide escort services for those residents who require a personal care worker to accompany them on outings. This service is charged out at \$72.60 per hour as per our community rates. After hours, weekends, and public holiday penalties also apply.

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At Fulham...

COVID-19 Status at Fulham.

We have no active COVID-19 positive residents as of today. We remain cautious, and all staff and visitors are required to wear a surgical mask and complete a Rapid Antigen Test upon entry.

At Seaton...

COVID-19 Status at Seaton.

We have no active COVID-19 positive residents as of today. We remain cautious, and all staff and visitors are required to wear a surgical mask and complete a Rapid Antigen Test upon entry.

What does this mean for visitors at Fulham and Seaton?

- All visitors must sanitise their hands, wear a surgical mask, and complete a Rapid Antigen Test.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.

What does this mean for staff at Fulham and Seaton?

We continue to minimise the potential for any further infection in several ways.

- Staff will be completing Rapid Antigen Tests daily before commencing their shift.
- Staff will wear full PPE including D95 mask and eye protection, and gowns where required.
- Staff have received further training on infection control and PPE use.
- Nurses will continue to assess each resident twice per day for any COVID symptoms.
- Continued emotional and spiritual support.
- Leisure and Lifestyle staff members are rostered every day to provide as many activities as possible and visit people regularly to ensure they are not feeling isolated.
- Pastoral care will continue to be delivered by the Franciscan Sisters of Saint Anthony.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely



Vincenzo Libri
CEO