



The Society of Saint Hilarion

Tuesday 18 July 2023

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion - Seaton and Villa Saint Hilarion – Fulham.

We have made the decision to take the next step in relaxing our COVID-19 directives and there will no longer be the requirement to wear a mask, which will remain optional, and there are no restrictions on the number of visitors residents can have, and communal areas are now open to visitors.

We will continue the directive that a Rapid Antigen Test be completed upon arrival.

A reminder that if you have any cold, flu, or gastrointestinal symptoms please do not enter the facilities. This also applies to those who are either COVID-19 positive or close contacts of COVID-19 positive people – at least for 7 days after a positive result or exposure.

We have a vulnerable group of people we are caring for and we all have a responsibility to ensure their wellbeing. I thank you for your cooperation as do our residents and their families.

If you have any feedback, whether it be positive or negative, please let us know.

We respect your rights to photograph or video your loved one, but please remember that every resident is entitled to their privacy and if they or any staff members appear in any of your social media posts without their express consent or authority, a complaint can be forwarded to the South Australian Police for their investigation. I am sure you can appreciate the importance of maintaining the confidentiality of all concerned, particularly in residential aged care facilities, which must be taken seriously.

Please remain assured that we are committed to working with you to resolve any issues you may have or help you engage with the Aged Care Commission if you remain dissatisfied. We are here to help.

At Fulham...

COVID-19 Status at Fulham.

We have no active COVID-19 positive residents as of today. We remain cautious, and all staff and visitors are required to complete a Rapid Antigen Test upon entry.

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At Seaton...

COVID-19 Status at Seaton.

We have no active COVID-19 positive residents as of today. We remain cautious, and all staff and visitors are required to complete a Rapid Antigen Test upon entry.

What does this mean for visitors at Fulham and Seaton?

- All visitors must sanitise their hands and complete a Rapid Antigen Test.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.

What does this mean for staff at Fulham and Seaton?

We continue to minimise the potential for any further infection in several ways.

- Staff will be completing Rapid Antigen Tests daily before commencing their shift.
- Staff will wear full PPE including D95 mask and eye protection, and gowns where required.
- Staff have received further training on infection control and PPE use.
- Nurses will continue to assess each resident twice per day for any COVID symptoms.
- Continued emotional and spiritual support.
- Leisure and Lifestyle staff members are rostered every day to provide as many activities as possible and visit people regularly to ensure they are not feeling isolated.
- Pastoral care will continue to be delivered by the Franciscan Sisters of Saint Anthony.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF.

THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely



Vincenzo Libri
CEO