



Friday 26 May 2023

Dear residents, relatives, and representatives,

This letter is to update you with the status at the House of Saint Hilarion - Seaton and Villa Saint Hilarion – Fulham.

I wish to thank the very many residents and their families who have supported our handling of the COVID-19 outbreaks at Fulham and Seaton, and the decision to restrict visiting to one visitor per resident per day, excluding any partners in care, to slow down the transmission of COVID-19 within our facilities for the health and wellbeing of all concerned.

All visitors must now wear a mask throughout either facility. Communal areas at both Seaton and Fulham are closed off to visitors at this time.

At Fulham...

COVID-19 Status at Fulham.

We are officially in outbreak and have five active COVID-19 positive residents as of today. The residents are isolating in their units, which are all Red Zones. PCR testing for all residents will continue over the next 7 days. All staff will be wearing N95 masks across the facility and any visitors to a Red Zone must wear N95 masks.

At Seaton...

COVID-19 Status at Seaton.

We are officially in outbreak and have sixteen active COVID-19 positive residents as of today, fourteen in the Green unit and two in the Blue unit. They are now Red Zones. All staff and visitors must wear a N95 mask across the facility. PCR testing for all residents will continue over the next 7 days.

Overall, COVID-19 positive residents are displaying none to mild symptoms and we remain in close contact with all visiting Doctors and pharmacy, and have antiviral medication available where required.

Please note, we cannot force COVID-19 positive residents to isolate in their room. This is their home and whilst we strongly encourage isolation, mask wearing, and regular sanitisation of hands amongst residents, they are free to move around within their respective units.

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What does this mean for visitors at Fulham and Seaton?

- **One visitor per resident per day, excluding partners in care.**
- All visitors must sanitise their hands, complete a RAT, wear a mask, and only enter the resident's room or unit.
- Sign in using Loop learn.
- Sanitise hands again before going beyond the reception area.
- **Please only visit your loved one in their room. Do not enter any communal area.**

What does this mean for staff at Fulham and Seaton?

We continue to minimise the potential for any further infection in several ways.

- Staff will be completing Rapid Antigen Tests daily before commencing their shift.
- Staff will wear full PPE including D95 mask and eye protection, and gowns where required.
- Staff have received further training on infection control and PPE use.
- Additional cleaning has been allocated to the Red Zone areas to ensure all residents are kept safe.
- Nurses will continue to assess each resident twice per day for any COVID symptoms.
- Continued emotional and spiritual support.
- Our Mental Health and Wellbeing Coordinator is available to provide face to face support to all residents.
- Leisure and Lifestyle staff members are rostered every day to provide as many activities as possible and visit people regularly to ensure they are not feeling isolated.

Our Commitment

The entire team of Saint Hilarion is doing their absolute best to control the transmission of COVID-19. We thank you for cooperation to ensure the health and wellbeing of all residents, visitors, and staff.

PLEASE BE KIND TO OUR STAFF. THEY ARE DOING THEIR BEST TO KEEP EVERYBODY SAFE.

We ask for your patience as you enter the facilities. It is for the health and wellbeing of all concerned including your own. Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice. As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website <https://sainthilarion.asn.au/news/covid-19-updates/> for latest updates.

Yours sincerely



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CEO