The Society of Saint Hilarion

Tuesday 5 April 2022

Dear relatives, representatives and residents at both Fulham and Seaton,

This letter is to update you in relation to the positive COVID-19 cases at The House of Saint Hilarion - Seaton and Villa Saint Hilarion - Fulham,

We currently have twelve COVID-19 positive residents at Fulham, symptoms are generally ranging from mild to moderate.

At Seaton, we currently have three COVID-19 Positive cases in the Green Unit and one in the Blue Unit. These residents are asymptomatic at this time and are doing well, isolating in their rooms. All residents identified as close contacts are no longer required to isolate within their units.

We continue to administer PCR tests at both sites on a 48-hour rotation and are awaiting the results.

What does this mean for visitors?

As a consequence of the outbreak, and the growing number of positive cases in the community, we have had to take further measures to protect our residents, staff, and visitors.

We will continue to welcome visitors throughout the facilities. We do ask however, that

- **All visitors, including contractors, suppliers and the like, are required to complete a Rapid Antigen Test before entering either facility. You will receive assistance where required.**
- **Please be patient - this is for everybody's health and wellbeing including your own.**
- **Only one visitor per resident per day at Seaton and Fulham.**
- **Visitors are requested to visit within designated visiting hours.**
- No restrictions for visitor numbers for residents receiving palliative care.
- All visitors to Fulham will be required wear full PPE which we will provide, and
- All visitors to Seaton Green and Blue Units will be required wear full PPE which we will provide, and
- Visitors to other units in Seaton are to refrain from entering the Green and Blue Units for any reason.

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We continue to require everyone to stay away from the facility for 14 days if they or someone they live with has tested positive for COVID-19 or has been identified as a close contact. Also, we remind all visitors to stay away if they are at all unwell. People who are well can visit and must remember to:

- Have their temperature taken.
- Sign into our register and also use the QR code check-in.
- Wear full PPE and a D95 Mask that we provide, and
- Sanitise their hands before going beyond the reception area.

What does this mean for staff?

We continue to minimise the potential for any further infection in a number of ways.

- Staff caring for residents who have tested positive for COVID-19 or are isolating will continue to wear full PPE.
- Staff in other areas will wear a D95 mask.
- Staff are undertaking Rapid Antigen Tests daily.
- Staff have received further training on infection control and PPE use.
- Nurses assess each resident twice per day for any COVID symptoms.
- Continued emotional and spiritual Support.
- Our own staff continue to provide all care services. Neither agency nor surge workforces have been necessary at this point.
- Our Mental Health and Wellbeing Coordinator is available to provide face to face support to all residents.
- Leisure and Lifestyle staff members are rostered every day to provide as many activities as possible and visit people regularly to ensure they are not feeling isolated.

What information is coming?

We will continue to provide you information as it comes to hand.

- Results of resident PCR testing from SA Health.
- A survey to identify partner in care and essential visitors.

Our Commitment

The team of Saint Hilarion is committed to the health and wellbeing of our residents. With that in mind we thank you for your cooperation in assisting us achieve this.

Again, we ask for your patience as you enter the facilities and are awaiting the results of your Rapid Antigen Tests. It is for the health and wellbeing of all concerned including your own.

Rest assured we will keep you updated as information comes to hand. If you have special needs and wish to discuss visiting further, you are encouraged to contact our clinical nurses for support and advice.

As always, for any general enquiries we encourage you to contact us by phoning 08 8409 1500, emailing admin@sainthilarion.asn.au or visiting our website https://sainthilarion.asn.au/news/covid-19-updates/ for latest updates.

Yours sincerely

Vincenzo Libri
Chief Executive Officer