



Dear Residents, Relatives and Friends

Welcome to the October edition of the Residents and Relatives newsletter. This month's newsletter is packed with new information and updates in relation to our Mini Feast, keeping people safe during the COVID-19 pandemic and our Technology Enhancement Program. We hope you enjoy reading about what's happening at Saint Hilarion.

Dr Carol Davy

Saint Hilarion Mini Feast

We are delighted that the Saint Hilarion Mini Feast will be held on Friday 15th October 2021 for Residents of both The House of Saint Hilarion and Villa Saint Hilarion. A full itinerary is planned for this celebration.

- 10.30am Mass
- 12pm Lunch in La Strada
- 1.00pm Sopranos
- 3.00pm Procession of Saint Hilarion through La Strada
- 3.30pm Conclusion

Unfortunately, due to COVID restrictions we are unable to invite relatives and friends. However, we look forward to 2022 when we hope that we can have everyone back on site for this very special occasion.

If you are planning on visiting on the 15th October, we ask that you do not go into the La Strada area but instead ask reception staff to notify your loved one that you are here and they will assist to move people into a more appropriate area.



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COVID Updates

As you are no doubt aware, the people we care for are able to receive as many visitors as they would like during the following visiting hours.

- The House of Saint Hilarion welcomes visitors from 10am to 6pm weekdays and from 12 noon to 6pm on weekends & public holidays
- The Villa Saint Hilarion welcomes visitors from 9am to 5pm weekdays and from 1pm to 5pm on weekends & public holidays

As per the Government requirements we require all visitors to:

- Provide proof of having received a flu vaccine provided no earlier than March 2021 or a Doctors exemption
- Come through the reception desk prior to visiting loved ones
- Register on the QR codes provided
- Have their temperature taken
- Sign in using the visitor sign in books provided
- Wear a mask covering nose and mouth at all times except when eating and drinking
- Importantly, stay out of communal areas including dining and sitting rooms.

Visitors are welcome to visit loved ones in their rooms, in La Strada providing appropriately spaced from other Residents and visitors or utilise our outside spaces.

We also encourage visitors to consider obtaining a COVID-19 vaccination to protect themselves and lessen the likelihood of passing the virus on to the people we all care for.



Our Next Resident and Relative Meetings

Our relatives, representatives, and friends are once again invited to attend our Resident and Relatives meeting. To ensure that everyone has a chance to participate we have alternated between day and evening sessions. Please add these to your diary. We would love to see you there.

 The Society of Saint Hilarion

**AN INVITATION TO OUR CLIENTS,
FAMILY AND FRIENDS**

You are invited to our Client Family and Friends meeting for the year

These meetings are an opportunity for you to provide us with feedback about our services and to hear about our activities and updates.

SEATON—WEDNESDAY	FULHAM—Wednesday
7 July 6.00 pm	14 July 6.00 pm
4 August 11.00 am	11 August 1:30 pm
1 September 6.00 pm	8 September 6.00 pm
6 October 11.00 am	13 October 1:30 pm
3 November 6.00 pm	10 November 6.00 pm
1 December 11.00 am	8 December 1:30 pm

Guest WiFi Access Now Available to All

Our Technology Enhancement Program is powering along. We now have full WiFi coverage in all areas of both The House of Saint Hilarion and Villa Saint Hilarion. In addition, a Guest WiFi access is available. To access the Guest WiFi, please ask reception for the username and password.

For security purposes Guest WiFi passwords will change every three (3) months. New passwords will be made available again through reception.



Outcomes from our Menu Survey

Thank you to all who completed the online Menu Survey. Findings of the survey suggest:

- 72% of respondents were either very satisfied or satisfied with at least one of the meals
- 21% were neither satisfied nor dissatisfied
- 7% of respondents rated at least one meal as unsatisfactory or very unsatisfactory

The survey clearly identified a need for greater variety within the existing menu. While this was evident across the survey results, the following items were of note.

- Traditional Italian cuisine dishes
- Non-Italian options at every sitting
- Being able to occasionally cater for individual favorites
- Improving variety of dessert choices

Finally, there were several comments in relation to menu service which require attention.

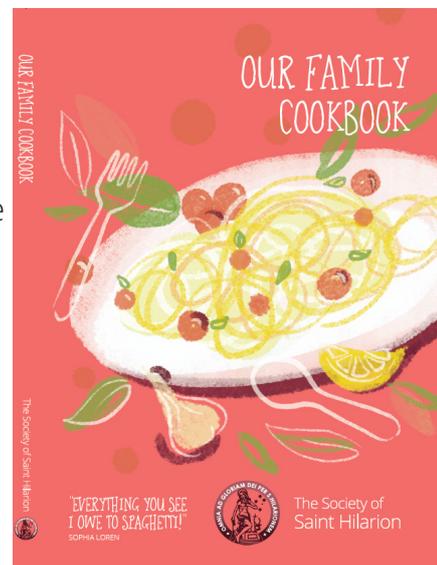
- Ensuring everyone is aware of the available options
- Cleaning of tables and dining room more general
- Better identification of individual portion sizes is required
- Table clothes or improve table settings should be considered
- Not dishing up all options at the same time on the same plate

We are working hard to address these concerns including the development of a new summer menu and the implementation of our SoupedUp Electronic Menu Management System that will provide greater choice in terms of menu options.



Our Own Saint Hilarion Recipe Book

We are very excited to announce that our Saint Hilarion Recipe Book is at the printers with copies to be ready in the next two weeks. Anyone who contributed to the book will receive a free copy with the rest to be available for sale just in time for Christmas from our reception desks. We would like to thank everyone who made this happen including our Leisure and Lifestyle staff and of course Residents and their relatives.



What Has Gilbert Been Up To?



Gilbert has been enjoying visiting people in their rooms this month. This is part of our new Lifestyle Service that ensures anyone who is unable or chooses not to come to events has a regular visitor. There is no denying that animals more generally but Gilbert in particular can bring a smile to the face of just about anyone.

Out and About

We have had a month packed full of interesting activities including music from Dr Simone Marino from the University of South Australia. Simone has been working with some people from The House of Saint Hilarion to compose songs in Italian. These compositions along with traditional Italian songs were enjoyed by all.





People living at Villa Saint Hilarion received a lovely surprise this month with students from Saint Marys College sending hand written letters. Many of the letters were written in the Residents native language including Italian and even Croatian describing their life and hopes for the future. Some even included little momentos including art works and crossword puzzles that were shared by all.

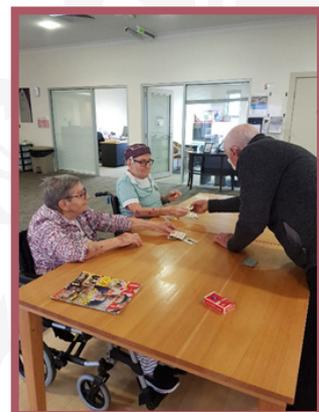
Meanwhile, at The House of Saint Hilarion, we were fortunate enough to be entertained by the much loved Sopranos who will be with us again at our Mini Feast.



Villa Residents also attended the La Festa Della Madonna this month.

This is all in addition to our regular weekly bus trips, our Choir who are preparing for Christmas (yes it is only a couple of months away) as well as weekly:

- Art and crafts
- Woodwork
- Knitting
- Gym
- Bingo
- Bocce
- Barbeques



In October, we are looking forward to special events including Old MacDonald Farm, Boogie Man who will be playing a selection of old time well know tunes, an accordion player amongst a host of entertainers.